

909 Kellogg Ave.
Ames, IA 50010
Cell: (641) 750-3380
Email: myoung@mikeserve.com

October 12, 2005

Robert Keefe
Midland Computer
11414 West Center Road
Suite 100
Omaha, NE 68144

Dear Mr. Keefe:

According to DesMoinesHelpWanted.com, Midland Computer has an opening for a systems engineer. My qualifications and career experience make me the perfect candidate for this position. I am currently a senior at Iowa State University working on my bachelor's degree in liberal arts and sciences as well as minor in English. For the past two years, I have worked for Information Technology Services as a member of the desktop, labs, and server support team. Through this position, I have worked with Microsoft Active Directory to manage users and computers over the Iowa State network, as well as troubleshoot and diagnose client computer problems when they arose. By using the skills that I have learned through my experiences at Information Technology Services, I am sure that I can contribute to the further success of Midland Computer.

Today's competitive computer industry demands effective communication, organization, and the ability to keep up with technological advances. Midland Computer needs a systems engineer who can go above and beyond these qualifications in order to assist clients and staff members with their computer and networking problems. My experience at the Iowa State Foundation and Information Technology Services afforded me many opportunities to communicate with staff members and figure out the best way to troubleshoot their specific problems. I have also worked with a broad spectrum of operating systems and software including Novel Netware applications. Because of my communication and technical skills, I will require less training, thereby minimizing your new employee costs.

While attending classes at Iowa State University, I have also had the opportunity to work for two organizations where I was able to develop and enhance my communication and technical skills. My employment with these organizations has allowed my knowledge and experience with computer networks, hardware and software support, and communication to reach a new level.

Computers and computer networking are not only my profession; they are also a personal interest of mine. Over the last five years, I have built several computer systems for personal and business clients which has helped me keep in touch with new hardware and software developments. I also run my own Windows 2003 and Exchange server out of my home, which allows me to test new programs and experience the different features without disrupting users in the workplace.

Midland Computer is looking for an experienced, friendly, and organized systems engineer to represent them as a professional company. As you can see from the enclosed resume, my career experience and qualifications make me an ideal candidate for this position, and I would very much like to sit down and discuss further career opportunities with you. Please feel free contact me at (641)750-3380 any day after 5:00pm or by emailing me at myoung@mikeserve.com at your convenience. I look forward to meeting with you and discussing further career opportunities at Midland Computer.

Yours Truly,

Michael J. Young

Enclosure: Résum 